



Swim Lesson Information Sheet

The Aquatics staff of the Osher Marin JCC welcomes you and your child to the group swim lesson program. We offer a fun, progressive, skill-based swimming program modeled after nationally recognized standards and taught by experienced aquatics instructors. We are glad you have decided to discover why the JCC is a fantastic place for children to learn to swim!

We hope this letter provides you with all the information you need to make your experiences successful.

Enclosed is the Program Card that reflects your registration for a program/activity at the JCC. You are required to bring this card with you each time you visit the JCC. If you forget your card, you will be asked to stop and sign the check-in log at the front desk and to stop at the Health & Fitness desk and give your name.

You should allow yourself an extra 20 minutes to ensure adequate time for check-in and suiting up. Students meet at the indoor pool.

WHAT TO DO & BRING FOR EACH CLASS:

1. Check in at desk by showing your yellow Program Card or your membership card.
2. Please make sure children arrive on time for their lesson and enter the water only when instructor calls class into session.
3. Children under 4 may accompany a parent of the opposite sex into the main locker room or you may opt for our family-only changing rooms if you have a child over 4 years old.
4. During the lesson, parents may wait in the chairs on the right side of the pool.
5. Please do not interfere with the instructor or child during the lesson.
6. Children who aren't toilet trained **MUST** wear swim diapers & plastic swim pants while using our pools. This is to ensure safe swimming and prevention of accidents in the pool causing it to be closed for extended periods of time. You can purchase both of these items at the Health & Fitness desk.

PRIVATE & GROUP SWIM LESSON POLICIES - PLEASE READ

Private Swim Lesson Policies:

- Notification required to reschedule (no refunds).
- For non-members, only one parent/guardian is allowed to swim with student before or after a lesson.

We appreciate your cooperation. If you have any questions or would like to schedule more lessons please call 415.444.8005.

Group Swim Class Policies:

- **A 14-day notification is required to cancel a session and reschedule to another session—no refunds.** If you cancel within 13 days prior to your class session, credit will only be given if we are able to fill your space.
- No make-up classes.
- Registrants may attend only the class session for which they are registered.
- We reserve the right to cancel any class with insufficient enrollment.
- For non-members, only one parent/guardian is allowed to swim with student before or after a lesson. All other guests may purchase a Day Pass at the Health & Fitness desk.

We encourage you to enroll early for the next session as space is limited and classes fill up quickly. Call 415.444.8000 to register for group swim lessons.